

PCA Public Listening Session: General Updates and Details on Gradual EVV Implementation

As was mentioned during prior stakeholder meetings, MassHealth will be hosting bi-monthly Public Listening Sessions to provide updates on Electronic Visit Verification (EVV) implementation for the PCA Program. In addition to providing updates, these sessions will be used to gather critical stakeholder feedback regarding EVV and will be held at least every other month until EVV implementation begins in calendar year 2022. For each round of sessions, MassHealth will facilitate one presentation in English and one in spoken Spanish, as noted below. All sessions will be held virtually via WebEx. We are asking for your assistance in sharing this information as broadly as possible.

Please note the next round of sessions are taking place as follows:

| Session Date/Time | WebEx Link and Call In Information |
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| Monday, July 12, 2021 10:00AM – 12:00PM English Session | https://statema.webex.com/statema/j.php?MTID=m780307f98a901e94055f034abff70e0b Join by phone 1-203-607-0564 US Toll 1-866-692-3580 US Toll Free Meeting #/Access code: 161 021 9709 Meeting password: vUpEMWGM653 |
| Wednesday, July 14, 2021 9:30AM – 11:30AM Spanish Session | https://statema.webex.com/statema/j.php?MTID=m69d848f139d2a562b2fea01a5e7f491c Join by phone 1-203-607-0564 US Toll 1-866-692-3580 US Toll Free Meeting #/Access code: 161 527 0364 Meeting Password: R8qB3tJ3i3J |

Public Listening Sessions are open to all stakeholders. If you cannot attend a Public Listening Session, written responses will be accepted at any time at PCAfeedback@massmail.state.ma.us. Public listening sessions are completely voluntary, and while MassHealth encourages all interested stakeholders to participate, Personal Care Attendants are not required to attend.